



# FRAMELESS SHOWER GLASS WARRANTY AND TERMS

When you invest in a frameless glass shower enclosure from Comal Glass Company, you're getting a high-performing, long-lasting product expertly constructed of the best materials available, and we're proud to back that up with a warranty you can rely on. Keep in mind these are designed with minimal hardware, and Comal Glass Company does not guarantee a watertight seal.

## **ONE-YEAR LIMITED HARDWARE WARRANTY**

When it comes to hardware, Comal Glass Company is proud to work with the best manufacturers in the business. Here are the terms and conditions regarding our warranty on hardware:

- Comal Glass Company warrants that for a period of one (1) year following the date of sale, our shower door hinges are warranted against material defects and defects in workmanship. All warranty claims are subject to inspection by Comal Glass Company prior to providing a remedy for the warranty claim.
- Comal Glass Company's responsibility to provide a remedy under this warranty shall be limited to either a refund of the purchase price, or to provide replacement of shower door hardware. The refund or replacement shall constitute the limit of Comal Glass Company's liability and obligation for any material defect in shower door hardware.
- This Warranty is exclusive, and Comal Glass Company makes no other warranty, express or implied, including without limitation, any implied warranty of merchantability or fitness for a particular purpose. In no event shall Comal Glass Company be liable under any legal theory (including but not limited to contract, negligence, strict liability in tort, or warranty of any kind) for any indirect, special, incidental, consequential, or exemplary damages (including but not limited to lost profits).
- Our warranty is offered only to the original purchaser; that is, the warranty may not be assigned or transferred to someone else, and it terminates upon sale of the home/building in which the product has been installed. We do require proof of ownership

## **ONE-YEAR WORKMANSHIP WARRANTY**

Comal Glass Company guarantees all its sales and installations and will repair or replace any faulty glass or hardware for one (1) year from the date of installation.

When it comes to hardware, Comal Glass Company is proud to work with the best manufacturers in the business. Here are the terms and conditions regarding our warranty on hardware:

This warranty does not cover mold or mildew that accumulates on silicone between glass panels or hardware through lack of proper cleaning.

If we make repairs to your product within the 1-year warranty, your warranty will continue to remain in effect for its original duration. The repairs themselves will have a 90-day warranty, so if something goes wrong with a repair within 90 days, we will repair at no charge.



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## **SWEEPS, SEALS, & DOORSTOPS**

Acrylic sweeps, seals, and doorstops are covered for a period of one (1) year from the time of installation. Keep in mind that replacement of these materials is considered routine maintenance of the glass shower door and needs to be done periodically; therefore, they are considered the owner's responsibility after the initial warranty has expired. These materials are readily available for purchase from Comal Glass Company and are easily replaced by the homeowner.

## **TERMS & CONDITIONS**

- Our warranty is offered only to the original purchaser; that is, the warranty may not be assigned or transferred to someone else, and it terminates upon sale of the home/building in which the product has been installed.
- Comal Glass Company is not liable for glass breakage, damage, or failure due to misuse, or to acts of nature including, but not limited to fire, flood, or earthquake.
- This warranty is limited by the cost of the purchased product and Comal Glass Company, or its affiliates will not assume any responsibility beyond the cost of original merchandise.
- The warranty does not cover damage caused through faulty design of your residence or business. See our "Design & Construction Requirements"
- This warranty does not cover damage caused by alteration of the products themselves after installation.
- Frameless Showers are designed with minimal hardware and seals. Comal Glass Company does NOT guarantee a watertight seal. Some minimal leaking may occur, and Comal Glass Company will not be liable for damages. If water is a concern, customer should consider semi-frameless or framed models.
- Use of harsh, abnormal, or abrasive chemical cleaning products will void the warranty; please follow the proper maintenance guidelines of your product (available upon request).
- Discoloration or stains due to improper water chemistry, hard, and non-filtered well water are not covered under the warranty.